Should owners of a 5400N upgrade to a 5410N? How about a 3410?

Yes. The new systems are more robust and powerful with added features such as an integrated status light, internal lighting and an optional external output bin that holds up to 50 discs. Additionally, upgrades to the 5410N include a powerful Intel® Core i3 processor and motherboard with 4GB RAM.

How long will Rimage supply the 3400 and 5400N products?

The End of Production date for both of them is January 31st, 2013. Last day to order is January 7th, 2013.

Will the external output bin fit and work on a 3400 or 5400N?

Yes. They are compatible with the 3400, 3410, 5400N and 5410N. The external output bin holds up to 50 discs.

Will the external output bin work on a 5400N Copy Station?

Yes. The external output bin can be attached to the 5400N Copy Station.

Can I add the new status light to a 3400 or 5400N?

No, they are not compatible.

How will Rapid Exchanges work with end users that have external output bins?

The output bin must be removed prior to exchanging the system and installed onto the replacement system. The replacement system will not ship with an external output bin.

Where can I find updated PC requirements specifications for a 3410 system?

You can find them on the support website at www.rimage.com/support or on the user guide disc that ships with your system.

Should the external PC have USB 3.0?

The 3410 can utilize either USB 1.0USB 2.0 or USB 3.0 interface. If USB 3.0 is available on the PC, it is preferred. Please note, if the 3410 is ordered with Blu-ray recorders, the 3410 will ship with a USB 3.0 PCI card for installation into the PC. (Note: the PCI card will fit most but not all PCs.)

Can I get the new embedded module from the 5410N and put it into my 5400N?

No, 5410Ns and 5400Ns do not have embedded modules that are detachable.

Can I get 5410N systems with Windows XP?

No, the motherboard in the 5410N does not support Windows XP.

2000i FAQ

Can I add USB 3.0 to an existing 2000i?

No, they are not compatible. OfficeNet no longer exists; it is now RSS-Network for 8.6. RSS-Network has an MSRP of €1.500.

Where can I find updated PC specifications for a 2000i Series II system?

You can find them on the support website at www.rimage.com/support or on the user guide disc that ships with your system.

Should the PC have USB 3.0 when connected to a 2000i Series II?

The 2000i Series II can utilize either USB 1.0, USB 2.0, or USB 3.0 interface. If USB 3.0 is available on the PC, it is preferred. Please note, if the 2000i Series II is ordered with Blu-ray recorders, it will ship with a USB 3.0 card for installation into the PC. (Note: the PCI card will fit most but not all PCs.)

RSS 8.6 FAQ

Who will get copies of RSS v8.6 when it comes out and is released?

Customers with a Rimage Service Contract will be shipped a copy of RSS v8.6 software in early 2013.

Rimage Contact Information

For more information on Rimage products and services, please visit **rimage.com**

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